



## FROM THE GENERAL MANAGER'S OFFICE

Aloha and Hau'oli Makahiki Hou (Happy New Year) from Bali Hai Villas! What a wonderful holiday season our owners and guests enjoyed at the resort; our Guest Services team "decked the halls" once again this year, decorating a large Christmas tree within the Clubhouse, placing holiday poinsettias appropriately and assisting many families with their holiday family photos. Christmas Eve at Bali Hai Villas featured the smooth, celebratory stylings of Randy and Primrose Naukana Rego, local North Shore entertainers who serenaded owners and guests with both Hawaiian holiday tunes and traditional classics. Complemented by hula dancing, eggnog for the kids and the adults, a homemade cranberry mojito recipe and an array of holiday cookies, the evening spent upon the Mahina Terrace was enjoyed by all!

Prior to the close of the year, on December 5<sup>th</sup>, Bali Hai Villas hosted our bi-annual North Shore Blood Drive in partnership with the Blood Bank of Hawai'i. The drive proved successful, with thirty-two donations received. Several of the resort's guests and owners took part in this day-long event in the Owners' Lounge where healthy snacks and refreshments were provided.



In October and November, the roofs, gutters and downspouts of Buildings 3 and 4 were replaced. Also, additional exterior lighting was installed at the lower stairs to the units of Buildings 7 through 18, greatly improving nighttime lighting and vision across the property. Lastly, speed bumps were installed across from the Clubhouse and between Buildings 2 and 3, prompting reduced speed and increasing safety at these high pedestrian traffic areas.



The Monday evening potluck dinners, complemented by Hawaiian entertainment and Mai Tais, continue to be very popular and well-attended, as do the culturally-themed activities of ti leaf lei making, coconut basket weaving and hula dancing. During your next visit to Bali Hai Villas, please be sure to review our current Activities Schedules upon the Clubhouse display board for a complete listing of all resort happenings.

## LUMAHAI BEACH

Do you remember when Nurse Nellie tried to wash that man right out of her hair in the 1958 film classic "South Pacific"? Now is your chance to visit the spot where actress Mitzi Gaynor gave it her best shot. Just don't try it yourself: The water at Lumahai Beach is notoriously rough. Still, the setting at Lumahai Beach is the Hawaii you've seen on postcards. As long as you're careful, a visit to Lumahai is more than worth it. Recent travelers, agree — especially those looking for a little privacy to sunbathe, picnic, or enjoy one of Kauai's romantic sunsets.

You'll find Lumahai Beach off of Highway 560, just west of Hanalei Bay on Kauai's North Shore. Anticipate a steep path down to the beach.



## ASSOCIATE SPOTLIGHT: MARIA ALVARADO, HOUSEKEEPING MANAGER



Maria Alvarado joined Bali Hai Villas as our Housekeeping Manager in late September. Relocating to Kauai from Kent, Washington with her husband Anthony, Maria had recently held the Executive Housekeeping Manager's responsibilities at the 260 room Crowne Plaza Seattle Airport.

### Q. What do you like most about living on Kauai and working at Bali Hai Villas?

A. Just looking out the window is very rewarding. There are so many activities like swimming, hiking, and so many beaches around every corner. The beauty this island has to offer is simply stunning. Jobwise, I love all of my associates and teamwork actually means something here. Everyone pulls together to help one another.

### Q. What do you find most challenging?

A. Being on a small island in the middle of the Pacific Ocean, it is often difficult to obtain supplies and furnishings we may need in comparison to being on the mainland where most items are easily accessible or a short drive away. If an item is not sourced locally or available on island, it can take up to several weeks to receive some necessities and planning ahead is a requirement.

### Q. How do you keep a healthy work life balance?

A. I always ensure that days off are truly days off and in turn give 100% when I'm scheduled to work. Being on the island, there is always adventure around the corner and it's easy to disconnect. Spending time with my husband is key. Lunch breaks are true breaks and I make an effort to not eat at my desk.

### Q. What is one thing that few people know about you?

A. I am the youngest of fifteen brothers and sisters, each one was born in a different state and we all have the same parents. We have lived in almost every state in the US. Hawaii was the next natural step!

Maria is a huge Raiders fan. Win or lose, she still loves them. We are delighted to have her join our `ohana!

Go Raiders Go!



## BANANA LUMPIA

### Ingredients

- 4 apple bananas, ripe but firm
- 1/2 cup brown sugar
- 8 lumpia wrappers
- oil for frying

### Preparation

- 1.) Peel the apple banana and cut in half length wise. Roll in brown sugar.
- 2.) Wrap the banana slice with a lumpia wrapper. Imagine making a burrito.
- 3.) Deep fry in oil heated to medium high until golden brown on both sides.
- 4.) Drain the lumpia on paper towels. Serve immediately. Drizzle with caramel sauce or serve with your favorite ice cream!





Aloha Fellow Owners,

Time continues to fly by ... we trust you had a relaxing and enjoyable holiday season with your family and friends. As we commence 2018, there are several projects underway for your PAHIO at Bali Hai Villas Interval Owners Association ("IOA").

Planning is underway for our next large project within the IOA. At our meeting in October, the Board approved a \$5.3MM refurbishment project focused on the kitchens and bathrooms. Design activities are now underway to define the specific changes that will be made. This work includes identifying the design scheme which will be presented to the Board for approval at our May meeting.

This project will be paid for from our Repair & Replacement Reserve Fund. Each year when we collect maintenance fees, a portion of those fees are used to cover operating expenses planned for the current year (e.g. salaries, supplies, electricity) and a portion of the fees are designated for our Repair & Replacement Reserve Fund ("Reserve Fund"). The Reserve Fund is a separate pool of dollars that has a restricted use and can only be used towards the repair and replacement of our long-lived assets (e.g. furniture, fixtures, cabinets, countertops, flooring). Each year, between 20-25% of the maintenance fee is assigned to the Reserve Fund in order to collect the dollars that will be needed in future years to cover large refurbishment projects like the one we have planned for 2019.

The IOA has also initiated discussions with the Association of Apartment Owners of Bali Hai Villas ("AOAO") and the Bali Hai Villas Vacation Owners Association ("VOA") to have the three Boards work together to develop one master plan for the Bali Hai Villas resort focused on how the property can become energy self-sufficient. Energy self-sufficiency will provide several benefits to the owners including more control over the costs of the electricity used onsite. The first step, currently in progress, is to identify experts in this area that can assist in preparing the comprehensive plan. Look for future updates as this initiative progresses.

If you have questions, comments, or concerns or topics you would like to see addressed in an upcoming newsletter, please let us know. We would love to hear from you!

***Bali Hai Villas***  
***"Creating Life Long***  
***Memories with Aloha"***

Feel free to contact your Board of Directors or your General Manager should you have any questions, comments or concerns.

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